



## VIP MEMBERSHIP

### YTC VIP MEMBER™ - \$99 PER YEAR

VIP Membership entitles individuals to unlimited toll-free technical support for a maximum 15-minute session per challenge. Unlimited Sessions throughout the covered 12-month membership are included. Challenges requiring more time than allocated will be billed at a 20% discounted VIP hourly rate of \$80/hr. billable in 15-minute increments. (Normally \$100/hr.)

Members will receive a VIP ID# and an itemized "Work Blog" detailing all calls and resolutions provided.

Coverage includes all personally owned devices including PC's, Macs, Printers, Smartphones, Tablets, and popular Software titles including Cloud-Based Services.

### PLATINUM MEMBERSHIP \$299 / YEAR

Includes all of the VIP Member services and expands the amount of time to Unlimited 30-minute sessions.

### CUSTOM SERVICES \$80 / HR.

Members are entitled to Concierge Buying Services, Preventative Maintenance Services, Security Evaluations, Backup Strategy and Implementation, New System Integration, New Peripheral Integration, New Software Integration, e-Mail Organization, Paperless-Office Design and Integration. VIP Members are offered a 20% Hourly Discount over standard rates.

## YTC-VIP™

*YOU'VE EARNED THE TITLE...*

OBTAIN PRIORITY VIP SUPPORT  
SERVICE WITH THE WORLD  
FAMOUS WHITE-GLOVE™ TOUCH.

Limited Annual Memberships are offered to maintain our ability to provide exclusive service to our VIP's.



aSKaVIE, LLC

Boca Raton - Philadelphia

(888)-374-3712

[www.aSKaVIE.com](http://www.aSKaVIE.com)

## Anti-virus / Anti-malware / Firewall

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WEBROOT -5 SEATS \$36.

Webroot SecureAnywhere® Internet Security Complete  
On-Line Purchase

## Backup

ACRONIS TRUE IMAGE 2015 \$50

Backup an entire Workstation system image – that is all your apps, files, user accounts, exact configurations, and even the OS in one compressed file.

IDRIVE – PERSONAL \$ 59.50

Backup unlimited Workstations to the Cloud  
(up to 1TB total storage)

IDRIVE – SERVER \$199.50

Backup a Server (up to 500GB) to the Cloud



## Entrées

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CUSTOM HARDWARE - MARKET

Laptops, Desktops, Servers, Network Attached Storage, USB Hard Drives, Scanners, Printers, Routers, Access Points, Accessories – Spec'd to your needs, configured and shipped to your office for remote integration.

BRANDED SOFTWARE- MARKET

Sourced, Spec'd, Licensed, and installed per your specific needs

TROUBLESHOOTING \$80 PER HR

Remotely Identify, Diagnose, and Remediate

VIP HALF-DAY COMBO \$295

Services for Multi-Station Offices may be hired by half- and full days rather than at the per-station a la carte rate. Work will be performed on up to 8 stations simultaneously during off-hours to accommodate your office hours.

VIP FULL-DAY COMBO \$595

Services for Multi-Station Offices may be hired by half- and full days rather than at the per-station a la carte rate. Work will be performed on up to 8 stations simultaneously during off-hours to accommodate your office hours.

CUSTOM QUOTE - LET'S TALK

Need a special arrangement? We will tailor a solution that will suit your needs. Contact us for a Professional Consultation.